



Stolen Identity Notification Checklist.

When your identity is stolen, it may be hard to remember everywhere you need to notify.

1. File a police report with your local police. Provide as much detail as possible. Do not destroy any communications with the fraudster.
2. Contact all banks you have an account with, including your mortgage. Get a new bank card.
3. Contact any investment company you work with, whether you invest independently or through a broker.
4. Cancel your credit cards and get new numbers. Confirm that all charges on your cards are yours. This is easier if you have all the numbers documented somewhere secure.
5. Report the theft to the credit bureaus – both Equifax and TransUnion in Canada.
6. Notify any groups you belong to, including professional organizations. If you have a gym or grocery store membership, let them know and get the membership number changed.
7. Contact the Government of Canada
 - a. Cancel your passport and get a new one issued.
 - b. Report the identity theft to CRA, particularly if your social insurance number may be compromised.
8. Provincial Government
 - a. Driver's license – through a registry agent
 - b. Report the identity theft to your provincial Health Services.
 - c. Land titles – through a registry agent
9. Insurance – you may be covered
 - a. Home insurance
 - b. Car insurance
 - c. Health benefit insurance
10. Employer – fraudsters may use your place of employment to gain credit and require an employment verification.
11. School—Students in postsecondary education should notify the school administrator so that personally identifiable information is not released to the fraudster.